

SHAREPOINT INTRANET APPLICATION FOR LEADING AVIATION PRODUCT MANUFACTURER



TABLE OF CONTENT

CASE STUDY OUTLINE

01 Customer Background

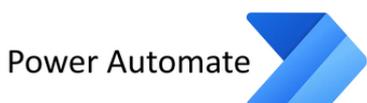
02 The Problem

03 The Solution

04 Scope of work

05 Result

06 Contact us



CUSTOMER BACKGROUND

Our Client is a prominent player in the aviation industry, renowned for its cutting-edge technologies and innovative solutions. With decades of experience, the company has established itself as a global leader in manufacturing aviation components and systems, catering to commercial airlines, defense organizations, and aerospace manufacturers worldwide.



THE PROBLEM

As the company continues to expand its operations and enhance efficiency across its diverse departments, it has recognized the need for a comprehensive internal application and team site solution. This solution aims to streamline internal communication, facilitate IT support processes, manage human resources effectively, and provide a centralized platform for collaboration and information sharing among employees.

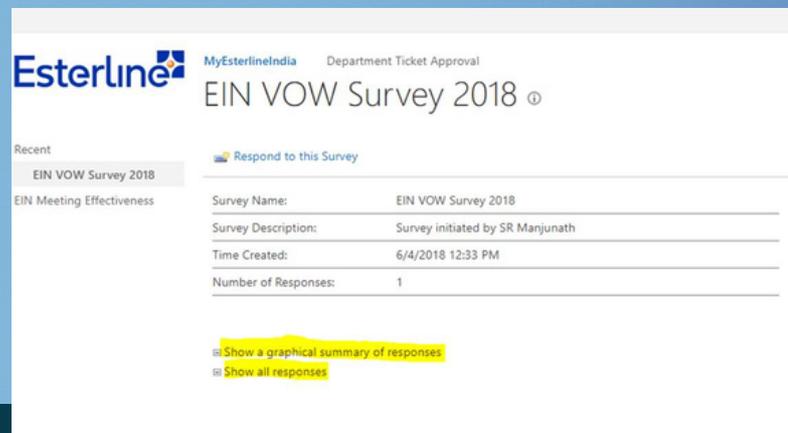
The screenshot shows the Esterline internal portal homepage. At the top, there is a navigation bar with the user's name 'Sunil Kanatt', profile, and logout options. The main header features the Esterline logo and a search bar. Below the header, there are tabs for 'Esterline Explained', 'My Colleagues', 'My Career', 'My Life', and 'My Global Resources'. The main content area includes a sidebar with icons for 'LOCAL INTRANET', 'EMPLOYEE DIRECTORY', 'BENEFITS', 'CAREER SITE', 'TRAVEL SITE', and 'ESTERLINE ETHICS'. A central banner reads 'Help Us Improve the Service Desk!' with an image of call center agents and text inviting users to take a survey. Below the banner, there is a 'What's New' section with a 'Travel Alert Memo: U.S. Presidential Executive Order Barring Certain Middle Eastern Immigrants and Travelers' article. A 'Compliance is Important to Esterline!' section is also visible. At the bottom, there is a system message asking if the user wants to store their password for okta.com.

THE SOLUTION

1. **Team Site:** A centralized platform where employees can collaborate on projects, share documents, and access relevant resources.
2. **IT Support System:** An integrated system for logging IT support tickets, tracking issue resolution progress, and providing technical assistance to employees.
3. **HRMS Portal:** A portal for managing human resources functions, including employee profiles, attendance tracking, performance evaluations, and leave management.
4. **Helpdesk System:** A system for managing internal service requests, such as facilities maintenance, equipment repair, and administrative support.
5. **News and Updates:** A section for broadcasting company news, announcements, and updates to employees.
6. **Organization Structure:** A visual representation of the company's organizational hierarchy, allowing employees to understand reporting relationships and team structures.
7. **Process Dashboard:** A dashboard for monitoring key performance indicators (KPIs), tracking project progress, and analyzing operational metrics.
8. **Holiday Calendar:** An integrated calendar system displaying company-wide holidays, events, and important dates.

The internal application and team site will be built using Microsoft .NET framework and SharePoint platform, leveraging their robust capabilities for enterprise-level development and collaboration. Additionally, integration with Microsoft Project Server will enable seamless project management and resource allocation, ensuring efficient execution of tasks and projects across the organization.

RESULT



Improved Collaboration: The centralized team site fosters collaboration among employees by providing a platform for sharing documents, exchanging ideas, and working together on projects. This leads to enhanced teamwork and productivity across departments.

Clarity in Organizational Structure: The organization structure feature clarity enhances communication, decision-making, and collaboration across different levels of the organization.

Clarity in Organizational Structure: The organization structure feature clarity enhances communication, decision-making, and collaboration across different levels of the organization.

Enhanced Service Delivery: The helpdesk system ensures prompt handling of internal service requests, leading to improved service delivery and satisfaction among employees.

AUTOMATE YOUR BUSINESS WITH CUSTOM IT SOLUTIONS

Contact - us



 **Website**

www.nextwebi.com

 **Office**

Bangalore, India

 **E-mail**

projects@nextwebi.com